

FAIR@Link
FRANKFURT



Benefit from the FFM message (Flight Manifest)

What is FAIR@Link?

FAIR@Link is designed as a neutral IT platform and represents the Cargo Community System of Frankfurt Airport. The platform enables the participants an early and standardized data exchange beyond corporate boundaries and thus a forward planning up to concrete delivery and pickup appointments. Formerly mainly manual and paper-based cargo handling has been replaced by a largely digitized and automated process support, leading to a shortening of turnaround times.

Altogether, the platform provides a wide range of functions, including the modules „Truck-Appointment“, „Customs Process“, „Security/eFreight“ and „Dangerous Goods Handling“ in import and export. The platform is provided and operated by the DAKOSY AG, which also runs the Port Community System for the Port of Hamburg.

What are the benefits from using the FFM in FAIR@Link?

At the moment, important decision criteria are often unknown to the forwarding agent until late in the process. This can lead to time delays in the processing and higher effort among all those involved. Questions concerning the cargo structure (break down unit vs. complete unit), partial deliveries, number of masters per ULD (Multimaster) or the number of units often have to be clarified on the phone with the GHA or only arise during the in-house check of the goods at the warehouse. Even the question if an expected AWB is loaded on the scheduled flight, often requires telephonic queries at the GHA.

Import: By means of the FFM these questions can be resolved before the arrival of the goods. Telephonic queries as well as time-consuming researches can be eliminated. The repositioning to the warehouse can be planned and performed

much more precisely. In addition, customs processes (in particular partial deliveries) can be better prepared and largely automated. Besides the triggering of some Cargo iQ status from FAIR@Link, the acceleration of the import processes might also lead to performance improvements in other Cargo iQ process components. Examples for these potential Cargo iQ performance improvements are:

- Early notification of inbound delays and the possibility to amend the break down process at the GHA accordingly
- Reduction of the effort for finding and counting the individual packages of consignments spread over several ULDs

These enhanced planning and steering capabilities result in an improvement of the Cargo iQ performance along the whole supply chain (including the Forwarder).

Export: The major benefit from using the FFM for the forwarding agent derives from the customs process (AES). By means of the FFM it can be comfortably clarified, if the goods have been exported. The confirmation for customs can be qualitatively ensured and carried out automatically.

Overall, the Airlines improve the quality and performance by using the FFM, since their business partners can increase speed and efficiency of the

upstream and downstream import and export processes.

Slot Booking: For the freight forwarder there is an additional benefit from the reusability of his data from the FFM. The convenient use of the data provided by the airline makes slot booking even easier. Existing data is reused and data quality is improved. An analogous benefit results for all parties involved in the RFS process.

How do I get access to the FFM?

Once accredited to FAIR@Link, the forwarding agent transmits AWBs via a transport pre-announcement and receives information concerning the AWB, if the AWB number can be matched to

a FFM (please cf. **benefits**). Direct access to the complete FFM or the display of the FFM in the FAIR@Link WebApp is not possible for data safety reasons.

How can the FFM be transmitted to FAIR@Link?

Several options are available for the transmission of the FFM:

SITA, address = HAMDS7X • **SFTP, AS2** • ... (further protocols on request)

Period of safekeeping and data protection

Each FFM will be completely deleted in FAIR@Link 14 days after the arrival of the flight. The messages will not be archived and the data will not be evaluated for statistical purposes. Particular attention

is given to the subject of data security and protection. DAKOSY operates an ISMS – Information Security Management System, which corresponds with the requirements of ISO/IEC 27001:2013.

Costs for the Airlines

The provision of the FFM data in FAIR@Link is free of charge and does not involve any costs for the Airline. Possible communication charges for

the transmission of FFM messages on the part of DAKOSY will be invoiced to the Airline.

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If you have any further questions on how to connect to FAIR@Link, please do not hesitate to get in touch with DAKOSY!

