



DAKOSY Reference: Gebrüder Weiss

CargoSoft GE – a great all-rounder for sea freight processing

Gebrüder Weiss is one of the leading transport and logistics companies in Europe. In Germany alone, the company is strategically well-positioned with five air and sea freight locations in the most important cities. One of the main tasks of the office in Hamburg's Hafencity is sea freight handling. To ensure that all orders can be processed quickly and effectively, the branch has been relying on DAKOSY's software and Port Community Services for many years. Gebrüder Weiss has recently started using the web-based freight forwarding software CargoSoft GE throughout Germany.



Andreas Kayser, National Manager Air & Sea Germany at Gebrüder Weiss, is very pleased with the choice: "CargoSoft GE is an all-rounder with which we can digitally handle and manage all processes, from port processes through to B/L processing, shipments, Customs processes and VGM. We are currently using all facets of the solution in Hamburg, and an extension to the ports in Bremen is currently being implemented." In addition to the full range of functions, Kayser was impressed by the streamlined user interface, which makes the work of the agents more effective and also more pleasant: "CargoSoft GE is very clear and therefore easy to use. You can immediately see that DAKOSY has incorporated their extensive know-how and many years of experience into its development."

As an internationally-active logistics service provider, Gebrüder Weiss also handles air freight as part of its day-to-day business in addition to sea freight. DAKOSY was again able to score points because it also supports air freight processes.

"An important requirement was to speed up exit processing at the airports. Now, as soon as the shipments have physically arrived at the airport, we can trigger the process of presentation to Customs at the push of a button" emphasizes Kayser.

All his other deciding factors are also satisfied: "CargoSoft GE is connected to our central TMS so that data transfer between the systems is possible without any problems. It is cloud-based, i.e., it offers mobility so that we can access the system and work outside the office at any time. And last but not least, we get great support from the DAKOSY support team. The employees are always easy to reach by phone. We can send an e-mail directly from the application – even with a screenshot – and always receive a fast and professional response."

About Gebrüder Weiss

- >> With approximately 7,000 employees, 150 company-owned locations and an annual turnover of 1.55 billion euros, Gebrüder Weiss is one of Europe's leading transport and logistics companies. Under the umbrella of Gebrüder Weiss Holding AG, with headquarters in Lauterach, Vorarlberg, the company combines the main business areas of land transport, air & sea freight and logistics with a range of high-performance customized solutions and subsidiaries. As a result, the company can always react quickly and flexibly to customer needs.