DAKOSY Reference: Hellmann Worldwide Logistics

Automate procedures with FAIR@Link and achieve faster processing

With FAIR@Link, the air cargo community platform at Frankfurt Airport, Hellmann Worldwide Logistics is achieving significantly accelerated clearance processes in import handling. For Florian Stefani, Head of Airfreight at Hellmann in Frankfurt's Cargo City Süd, the first milestone in digitization has thus been reached: "We have consistently had good experiences with FAIR@Link. The processes are faster and more efficient. We also want to implement the next two steps, i.e. full system integration and export processing, as quickly as possible. The latter is aimed at greater transparency for incoming traffic and automated AES presentation using license plate recognition at the entrance to Cargo City Süd."

The import process via FAIR@Link runs almost automatically. Hellmann sends the AWB data for the expected shipments to the platform in Excel format. Logistics specialists then receive the flight manifest data (status messages for the expected flights) from the airline via the dashboard integrated in FAIR@Link. With this real-time information, it is possible to precisely plan the necessary resources and integrate all partners for dispatch. Storage costs are reduced and the traditional communication processes required to organize the collection of goods are minimized.

Upon receiving the status messages that the aircraft has landed and a summary declaration has been completed for the shipment, FAIR@Link prints the hand-over certificate at CHI, Hellmann's handling agent. At the same time, the change of depositary is initiated. "By providing information at an early stage and eliminating the need for documentation channels, we achieve significant time savings.

CHI can pick up the goods shortly after the unloading of the aircraft and divide them up in the warehouse. The time saving for us is several hours, on weekends it can even be half a day", explains Stefani. Hellmann achieves further time savings by using the new FAIR@Link module 'slot booking', which the ground handling agent LUG has made mandatory for all deliveries and pick-ups. "The slot booking procedure further accelerates our processing. As a rule, we receive a slot allocation – usually the one we want – after about ten minutes and are preferentially dispatched at LUG's so-called speed gates.

The system offers enormous transparency", confirms Stefani and concludes that the procedure should also be used by the other ground handling agents in the future. This would ultimately benefit all players at the airport and lighten the load on the infrastructure.

About Hellmann

>> Since its foundation in 1871, Hellmann Worldwide Logistics has developed into one of the largest international logistics providers. In 2017, the Hellmann Group generated sales of approximately EUR 3.2 billion with nearly 13,000 employees in 255 branches in 56 countries. Through its partners network, the company is represented worldwide with about 19,500 employees in 437 offices in 162 countries. The range of services includes classic forwarding services by truck, rail, air and sea freight, as well as a comprehensive range of CEP services, contract logistics, industry and IT solutions.