



DAKOSY Reference: PUREPROGRESS GmbH

Everything in a single customs application for the entire German-speaking region of Germany, Austria and Switzerland

For PUREPROGRESS, a forwarding company located directly on the German-Swiss border, customs clearance is part of its core business. Every day, countless import, export, and transit documents are created by its two branch offices in Zurich and Thayngen. Using the customs software ZODIAK GE from DAKOSY, the Swiss company has succeeded in simplifying and automating its processes.



“We became aware of the software through personal recommendations. Our employees have had very good experiences with DAKOSY,” explains PUREPROGRESS Managing Director Alexander Haile. For the experienced freight forwarder and customs specialist, the company’s name says it all. To enable his customers to make “pure progress” in their transport processes, he believes it is essential to establish an optimal digital basis.

“Thanks to DAKOSY’s comprehensive transnational software, we now only need one program for all customs processing in Switzerland, Germany and Austria. We are currently in the process of integrating the Netherlands into the solution as well,” reports Haile.

The veteran customs declarant knows from his professional experience that it is not unusual to have to work in three or more customs applications at the same time for cross-border processing. It makes the workflow a great deal smoother if the customer’s data only has to be input once and can then be used for both export and import processing.



Drag&Map for the quick integration of existing Excel data

Another tool that Haile likes for its ability to speed up processes is the “Drag&Map Customs” function. This feature makes it possible to upload Excel and CSV files containing goods descriptions, weight and tariff numbers provided by the client directly into the customs application. “Particularly for complex customs processes, the transfer of this information is a true asset. When the shipment data includes several hundred goods items, as is often the case for us, we no longer need to enter the data manually, which is time-consuming and susceptible to errors,” adds Haile. In the case of more elaborate customs declarations, for example those including export from Switzerland and import to Germany, he estimates the time savings from two to five hours per process, depending on the shipment.

For recurring orders, PUREPROGRESS uses another special function of the customs software. For goods items that are always the same, the article codes with goods description, customs tariff numbers and country of origin can be stored in ZODIAK GE and automatically transferred to the customs documents. Furthermore, the PUREPROGRESS team has created templates for specific customers with master references or types of goods in ZODIAK GE for routine customs transactions. This means that the customs declarations are already pre-created and only the individual details which change from order to order need to be added.

Haile gives an example: “Our day-to-day business includes vehicle customs clearance for Switzerland and Germany. By using the customs templates, we standardize the process and minimize our error rate.” Particularly in light of the fact that he anticipates an increase in the number of employees at his fledgling enterprise, the harmonization of processes as a guarantee for consistently high quality is a vital concern for him.

About PUREPROGRESS GmbH

- >> The Switzerland-based PUREPROGRESS GmbH specializes in the international transport of goods by ship, truck or air. Special core competences are customs clearance and the organization of vehicle transports. Founded in 2019 and headquartered in Zurich, the forwarding company has an additional facility on the Swiss-German border in Thayngen. The opening of further offices in St. Margrethen (Switzerland) and Wolfurt (Austria) is planned for 2022. Clients include the Swiss Confederation, German federal authorities, Deutsche Post, Swiss Scania, Bofrost Suisse, and A.T.U.

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