



DAKOSY Reference: cargo-partner

cargo-partner optimizes Customs processes throughout Germany with ZODIAK GE

With five locations in Düsseldorf, Frankfurt, Hamburg, Munich and Stuttgart, Austrian-based transport and information logistics service provider cargo-partner offers its customers a broad spectrum of logistics services to do business in the German market.

While the Hamburg office has been using DAKOSY's solution for Customs and seaport processing for years, the company's other locations used other Customs software. For reasons of cost and efficiency, cargo-partner has now switched to DAKOSY's modern java-based Customs software ZODIAK GE throughout Germany.

Olaf Szczyglinski, National Manager Customs Clearance at cargo-partner, initiated and supported the process: "We wanted a uniform solution for Germany because the use and maintenance of two different Customs systems is very complex. Together with Jonathan Heinemann, the IT project manager from our headquarters in Austria, the Customs-side processes were analyzed and the various systems in use were tested for their suitability."

About cargo-partner

>> cargo-partner is a privately-owned mid-sized company and total logistics services provider with a strong base in the areas of information technology, air and sea freight.

As an integrated logistics partner, the company develops comprehensive solutions which provide a competitive advantage to their customers through a supported transport supply chain and optimized purchasing and sales.

Founded over 30 years ago, the company has 2365 employees and had a turnover of 540 million Euros in 2015.

www.cargo-partner.com

A more efficient workflow with ZODIAK GE



They learned more about the ZODIAK GE Customs software from a DAKOSY presentation during the decision-making process. There were several points in favor of the new software, according to Olaf Szczyglinski: "ZODIAK GE offers all the modules and functions that we need for Customs processing. The software is good for us because it is very user-friendly and clear. In addition, we've had a very

positive experience working with DAKOSY. DAKOSY has a lot of professional know-how, committed employees and very competent support. The decision was finalized by the fact that the software could be interfaced to connect to our in-house forwarding system."

ZODIAK GE is connected to the central forwarding system via an interface. The data used in the forwarding system, e.g. shipments, is further processed in ZODIAK GE, and other information, such as billing data or tax claims, is returned to the forwarding system. For IT project manager Jonathan Heinemann, this networking indicates the way of the future: "Through the integration of our systems with DAKOSY, we now have a chance to implement Customs clearance more efficiently and provide our customers with information earlier." In the future, Customs notifications will also be transferred automatically from ZODIAK GE to SPOT, the supply chain management platform of cargo-partner, so that customers can access their tax assessments in a timely manner.

As a first step, the new software was implemented in the Hamburg location at the beginning of 2016. During the second half of the year, the transition process for the other sites was smoothly integrated into a larger key-date software changeover, according to Szczyglinski:



"We planned the exact sequence for each location and coordinated it with DAKOSY. A day or two after DAKOSY's product training, the software was migrated. Together with DAKOSY's support team we monitored the process on site at all locations."

"All in all, our experience with the new software is very positive in every one of our locations," says Szczyglinski: "ZODIAK GE has such a functional design that hardly anything can go wrong while working with it. The support functions, e.g. code lists, default field values and the customized templates which can be used again and again, simplify our daily business. The workflow is now much more efficient, especially since we also used the software changeover to optimize our internal processes."

As if that weren't enough, at the end of the year cargo-partner Hamburg converted to the java-based CargoSoft GE solution, DAKOSY's software for handling seaport processes. The employees' daily work processes have now been further simplified, since ZODIAK GE and CargoSoft GE are in the same product family and are thus operated on a uniform interface and duplication of data input is eliminated.



Photos: cargo-partner / Esther Horwath, DAKOSY

About DAKOSY: As one of the leading software and IT services providers for logistics, DAKOSY offers pioneering solutions, particularly for international transportation and Customs processing (DE, AT, CH, NL, BE) as well as supply chain management. Additionally, DAKOSY operates as a systems and clearing center, offering customers the use of IT and cloud services. More than 2,300 companies worldwide handle their business communications via its state-of-the-art data centers. DAKOSY also operates the Port Community System (PCS) of the Port of Hamburg and the Cargo Community System (FAIR@Link) for the Frankfurt Airport. In order to enable the companies involved in handling processes to conduct their transactions quickly, efficiently and in a largely automated manner, all relevant messages are exchanged in real-time via intelligent workflow systems.