

Emergency procedure NCTS (Germany)

This section describes the emergency procedure for the NCTS procedure in Germany.

It may be necessary to apply the emergency procedure in the event that there are communication problems with ATLAS or ATLAS is unable to process the sent data. The requirement for using the emergency procedure is that ATLAS is informed and has issued a masterticket number. The following applies:

- Communications outage with ATLAS
DAKOSY clarifies the circumstances regarding the failure with ATLAS and communicates the master ticket number to the customers.
- Outage of the customer system
Contact ATLAS and request a master ticket number.



Important: Please agree on your course of conduct with the competent customs office.

Communication problem when transferring to transit procedure

In the emergency procedure, use the properly filled out declaration on the samples 1, 4 and 5 of the single administrative document (EP) as a transit declaration. Printouts which match the transit accompanying document are not permitted as transit declarations.

The transit declaration must also be visibly marked beside field 1 with the following stamp in red (measuring 26 mm x 59 mm):

NCTS NOTFALLVERFAHREN

KEINE DATEN IM SYSTEM VERFÜGBAR

Begonnen am
(Datum/Uhrzeit)

Ticket-Nr.:

The transit procedure in a standard procedure is done entirely on the basis of the submitted sample numbers 1, 4 and 5 of the EP. The security provided and the signing authority may (for example) be proven by submitting a TC31 total security certificate.

For the simplified procedure authorized consignor (ZV), the authorized consignor of the customs office of exit may submit the number of transit declarations which will foreseeably be required for stamping in advance or use forms with a special authorized stamp.



Tip: If you are the holder of an authorized consignor authorization, please also request in advance a simplification pursuant to E-VSF Z 35 15 section F if required. Inform the respective competent customs office of exit about the type of simplification selected.

For the TIR procedure, only the properly filled out carnet TIR is used. User entries are not permitted at the customs office of exit of the customs office of entry. For the duration of the technical disruption, the customs office of exit must mark vouchers 1 and 2 of the TIR carnet with the stamp "NCTS emergency procedure".



Important: There may be no parallel electronic execution of any transit operations. It is not permitted to enter or send the transit declaration in retrospect. A transit declaration which has been sent will be declared invalid by the customs office of departure.

Communication problem when completing the transit procedure.

If it is not possible to request the arrival notification due to technical problems, the office of destination will complete the transit procedure in the normal procedure based on the transit accompanying documents submitted. After reassuming operations, the office of destination enters the completion remarks and sends the confirmation of receipt to the customs office of exit together with the message concerning the results of checks.

If the arrival notification or the unloading permission message cannot be sent or requested, the authorized consignee (ZE) is generally authorized to check the completeness and the condition of the goods based on the data of the transit accompanying document or the transit declaration:

- If the technical problem occurs during the opening hours of the office of destination, it will decide on how to check the goods.
- If the technical problem occurs after the arrival notification is sent, the authorized consignee must send the unloading comments based on the unloading permission message to the office of destination straight after operations have been reassumed.
- If the technical problem occurs before the arrival notification is sent, the authorized consignee must enter the acceptance on the transit accompanying document. The authorized consignee submits the transit accompanying document to the office of destination without delay, but by the next working day after the acceptance of the goods. The office of destination sends the confirmation of receipt to the customs office of departure together with the message concerning the results of checks.
- If the transit declaration has been handled by the office of exit in an emergency procedure, the authorized consignee is generally authorized to take receipt of the goods. The authorized consignee must check the goods without delay and make a note of the acceptance on the copy of the transit declaration which is intended for the office of destination. The authorized consignee submits the transit declaration to the office of destination without delay, but by the 3rd working day after the day following the acceptance of the goods, at the latest.

If a technical problem occurs when completing the TIR procedure, there are two possibilities:

- If the problem occurs at the customs office of destination or the customs office of exit, the completion of the TIR in the NCTS must be deferred. The office of destination completes the TIR procedure based on the TIR transit accompanying document and checks it against the TIR carnet. The completion in NCTS is done after the problem has been resolved.
- If the TIR procedure cannot be completed in NCTS due to a problem at the authorized consignee, the goods must be presented at the office of destination. The TIR procedure will be completed there.