Status requests

This chapter describes how to work with status requests.

Status requests for customs declarations in the customs procedures Export Germany and NCTS Germany can only be created by customers with direct communication. A status request can be used to query the current status of an export or shipping process.

In the overview **Statusrequests** depending on the value in the field **CustomsProcedure** you can search for status requests for exports or shipments. To open the overview, select the menu entry **Start** > ⊖ **Customs declarations**. In the area ⌂ **Overviews** click on the entry ⌕ **Statusrequests**.

Creating a status request (export/NCTS)

This chapter describes how to create a status request for a customs declaration in the German export procedure or in the NCTS procedure in Germany.

The company is installed via the "Direct communication" technical connection.

1. Select the menu entry **Start** > ⊖ **Customs declarations**.

2. In the area ⌂ **Overviews** click on the entry ⌕ **Statusrequests**.
    The overview **Statusrequests** opens.

3. If required, enter search criteria for the status requests.

Field	Description
RefNo/LRN	Reference number or Local Reference Number (LRN) of the customs declaration. The reference number is a unique reference number for the dossier, for example a delivery bill or order number. The LRN is an internal company identifier used to identify a dossier or a customs declaration.
Customs Reference/ MRN	Customs reference or Master Reference Number (MRN) from customs
CustomsProcedure	Customs procedure of the status request (export or transit procedure)

4. Click on the button **Search**.
    The results of your search are displayed in the overview.

5. To create a status request, click in the area ⧉ **Related actions** on the entry **Create Statusrequest**.
    The window **Create Statusrequest** opens.

6. Fill in the fields **Customs Reference/MRN** and **CustomsProcedure**.

7. Click on the button **OK**.
    The tab **Customs Reference/MRNStatusrequest[Verfahren]** opens.

8. If you have selected the value **NCTS - Transit** in the field **CustomsProcedure**, fill in the field **RefNo/LRN**.

9. Depending on the procedure, enter exactly one participant. The participant must match the entry in the corresponding customs declaration.

    ⚠️ **Important:** If the participant for the dossier has not been entered in the corresponding role, ATLAS sends a negative response.

10. To save the status request, click in the area ⋯ **Actions** on the entry 🖫 **Save**.

11. To send the status request, click in the area ⋯ **Actions** on the entry 🖺 **Send status request**.

12. Check the status request for responses. The current status is displayed in the **Status** overview in the **Statusrequests** column. Further information can be found in the columns **DepartureStatus** and **Exportstatus/Destinationstatus**.

> **ⓘ Tip:**
> - The view does not refresh itself. To update the view, click on the icon ↻.
> - Status requests can be sent multiple times.

Display status

This chapter describes how to display the status of a status request (export/NCTS).

You have received a response for a status request. The columns **DepartureStatus** and **Exportstatus/ Destinationstatus** of the overview **Statusrequests** are filled.

1. Open the status request with a double-click.
   The tab **[Registriernummer/MRN]Statusrequest [Verfahren]** tab opens.
2. Click on the tab **Messages & Status**.
3. Depending on the procedure, right-click in the area **Show Messages** on the corresponding status message:

   - **E_EXQ_STA - Statusmeldung zu Ausfuhr/Ausgang** for the export procedure
   - **E_TRQ_STA - Statusmeldung** for the transit procedure

4. In the context menu, click on the entry ≡ **Details**.
   The window **Status information** opens.
5. You will find the complete status of your dossier on the tab **General** in the first two fields.

> **ⓘ Tip:** Depending on the procedure, different fields are displayed.

Field	Description
Transport-Completion-Status	Status of the export declaration at the customs office of export. You will find the most important statuses in the following list: • 130 - Declaration accepted • 191 - Declaration invalid (at the request of the declarant) • 192 - Declaration not released/invalid (ex officio) • 500 - Dossier abandoned • 520 - Dossier invalid/canceled • 530 - Exit prohibited • 570 - Dossier completed • 590 - User stopped in ATLAS
Exit-Status	Status of the export declaration at the customs office of exit. You will find the most important statuses in the following list: • 301 - Party who presents expected • 320 - Exit rejected (dossier unknown) • 351 - Control measure ordered • 352 - Exit prohibited • 353 - Exit released • 362 - Exit completed • 371 - Dossier forwarded to another German customs office of exit • 372 - Exit canceled • 390 - User stopped in ATLAS

Field	Description
DepartureStatus	Status of the transit declaration at the customs office of departure. You will find the most important statuses in the following list: • 130 - Declaration accepted • 191 - Declaration invalid (at the request of the declarant) • 192 - Declaration not released/invalid (ex officio) • 500 - Dossier abandoned • 520 - Dossier invalid/canceled • 550 - Dossier under clarification • 570 - Dossier completed • 590 - User stopped in ATLAS
Statusdestination	Status of the transit procedure at the customs office of destination. You will find the most important statuses in the following list: • 310 - Party who presents • 322 - Completion not possible (dossier declared invalid/cancelled) • 324 - Completion not possible (presented/completed at another customs office) • 331 - Unloading permission message granted • 341 - Unloading remarks available • 361 - Termination completed • 381 - Dossier under clarification (collection procedure) • 390 - User stopped in ATLAS

6. To close the window, click on the button **Close**.

7. To resend the status display, click in the area ⋯ **Actions** on the entry ▤ **Send status request**.